

## **Valley Metro Reasonable Modification Policy**

Valley Metro is committed to providing safe, reliable, courteous, accessible and user-friendly services to its customers. To ensure equality and fairness, Valley Metro is committed to making reasonable modifications to its policies, practices and procedures to avoid discrimination and ensure programs and services are accessible to individuals with disabilities. Requests for modifications can be made by calling 1-800-574-8322 or emailing [fjaramillo@lrgvdc.org](mailto:fjaramillo@lrgvdc.org).